



Indianapolis

INDIANA CONVENTION CENTER & LUCAS OIL STADIUM®

INDIANA CONVENTION CENTER
GUEST INFORMATION AND SERVICES

A large, light gray background graphic of a person in a wheelchair, centered on the page. The person is facing forward, and the wheelchair is visible below them. The graphic is semi-transparent, allowing the text to be read over it.

GUIDE FOR PERSONS WITH DISABILITIES

ACCESSIBILITY

The Indiana Convention Center is an ADA-compliant facility. Most entrances into the convention center are fully accessible. Accommodations for persons with disabilities include Braille signage, restrooms, accessible ticket counters, designated parking, and wheelchair availability. Indiana Convention Center & Lucas Oil Stadium welcomes guests with disabilities and their assistive animals. While it is not necessary, we encourage guests with assistive animals to contact facility management in advance of the event in order to most appropriately accommodate the needs of the guest and their animal.

DROP OFF/PICK UP POINT

Persons with disabilities may be dropped off and/or picked up on the north side of the convention center under the Maryland Street canopy.

ENTRANCES/ELEVATORS/ESCALATORS

Power-assisted doors ease your movement in and out of the facility. Guests unable to use stairs may access elevators in the convention center located in the Crossroads and Hoosier Corridors. Escalators are also available throughout the convention center.

FIRST AID

Medical personnel are required if 2,000 or more attendees are anticipated for an event. First Aid facilities are presently staffed by Indiana University Health Services. For more information, contact our Event Management Department. For emergencies during events, contact your event coordinator, facility security at 317.262.3350, or in-house on any red house phone by dialing 3350.

FOOD & BEVERAGE

Food & beverage areas in the convention center are accessible for persons with disabilities. The Crossroads Bistro, the Capitol Food Court, and the Landing On Maryland are open according to facility event hours. Large print menus are available upon request.

HEARING ENHANCEMENT

Hearing enhancement equipment is available in the First Aid Office. Contact your event coordinator for further information.

PARKING

Parking for persons with disabilities is available in surrounding lots and garages. This is available on a first-come, first-served basis. Spaces are marked accordingly, as well as spaces designated for van access only.

PUBLIC TELEPHONES

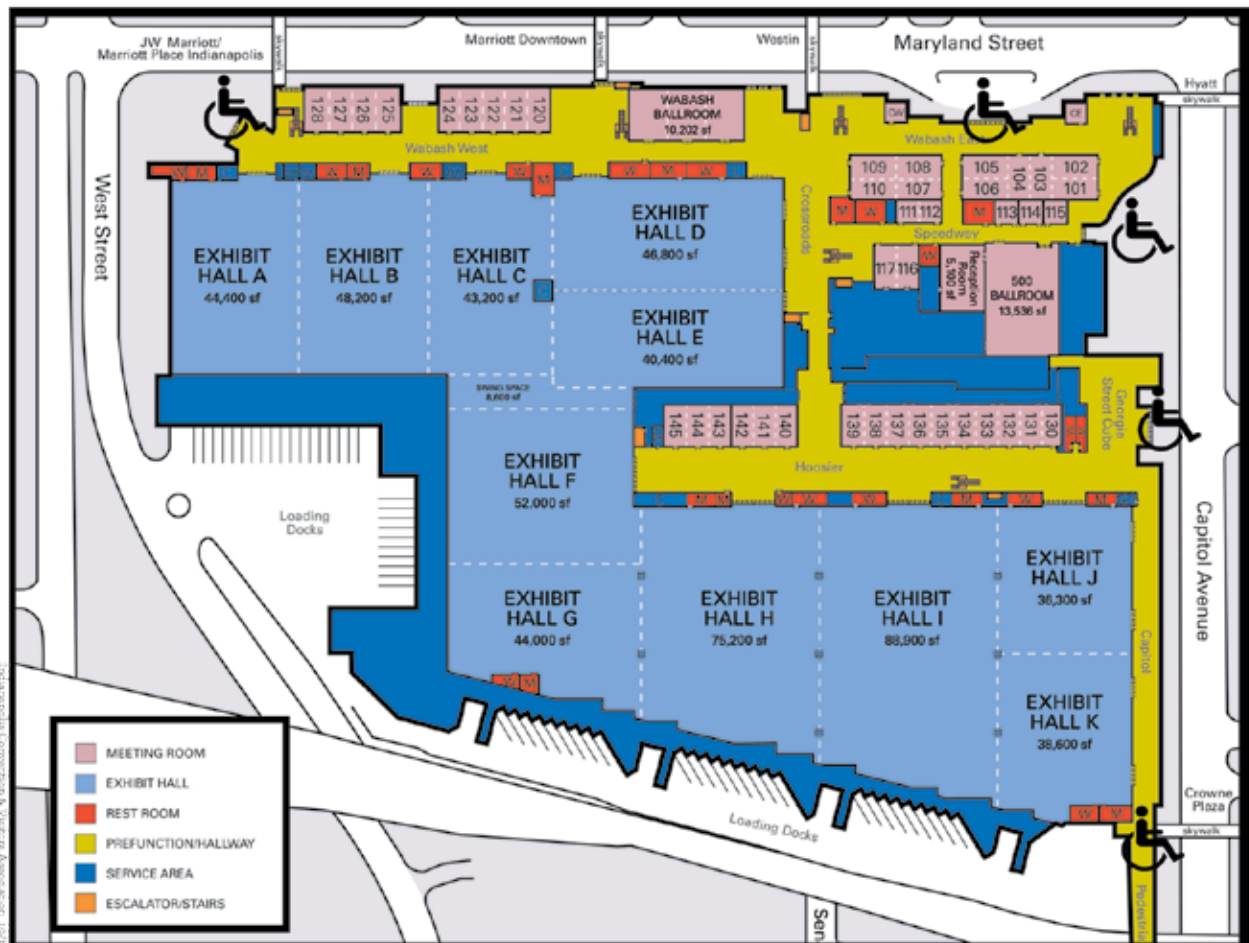
A TTY telephone is available in the Lucas Oil Stadium Ticket Office (317-262-3578).

RESTROOMS AND WATER CONTAINERS

Accessible restrooms and water containers are located throughout the facility.

WHEELCHAIR AVAILABILITY

Wheelchairs are available on a first-come, first-served basis at the First Aid Office, or the Security Office. A government issued picture ID is required as a deposit for the wheelchair. Wheelchairs may not be removed from the facility. A fee will be imposed for any wheelchairs not returned.



INDIANA CONVENTION CENTER & LUCAS OIL STADIUM, LEVEL ONE



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The Capital Improvement Board of Managers of Marion County, Indiana ("CIB") maintains the Indiana Convention Center as an equal opportunity facility in compliance with all applicable state and federal laws and regulations.

As a covered entity, the CIB complies with its obligations under the Americans with Disabilities Act as well as other state and federal laws or regulations governing public accommodation. Any Licensee having questions or comments about accommodations should contact their event coordinator.

As a "Public Assembly Facility," the Indiana Convention Center is responsible for the permanent building accommodations such as, but not limited to, wheelchair ramps, elevators, doors, and restroom accessibility.

Show management is responsible for non-permanent accessibility requirements such as, but not limited to, seating accessibility, auxiliary aids for the visually impaired, hearing impaired, and mobility impaired. Show management is also responsible to ensure compliance of temporary architectural event features such as registration, information booths, and any other services/programs available to exhibitors, attendees or the general public.

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